

Hennepin County FHPAP Service Providers 2011-2012

Target Population/ Service Area	Agency Address and Phone	Hours of Operation	Services
Prevention for Single Adults and Families-- Brooklyn Center, Brooklyn Park, and East Champlin (via contract with Northwest Hennepin Human Services Council)	CEAP (Community Emergency Assistance Program, Inc.) 6840 78 th Ave. N., Brooklyn Park, MN 55445 763-566-9600	Hours of Operation : Monday-Friday, 8:00 a.m. - 4:30 p.m.	Primarily rental assistance or rent deposit assistance. Limited mortgage, utility, application fees, or transportation assistance are provided. CEAP also offers a food shelf, a clothing closet, a back to school program, and a car loan program.
Prevention for Single Adults and Families-- Eden Prairie (via contract with Hennepin South Services Collaborative)	PROP (People Reaching out to Other People), 14700 Martin Dr, Eden Prairie, MN 55344 952-937-9120	Hours of Operation: Monday through Friday 9:30 a.m. - 1:00 p.m. Monday and Wednesday evenings 4:00 p.m. - 6:30 p.m. Appointments are available by request	Primarily rental assistance or rent deposit assistance. Limited mortgage, utility, application fees, or transportation assistance are provided. PROP also offers a food shelf, school supply, holiday gift, and garden seeds program.
Prevention for Single Adults and Families-- Bloomington, Edina, Richfield (via contract with Hennepin South Services Collaborative)	VEAP (Volunteers Enlisted to Assist People), 9728 Irving Ave So., Bloomington, MN 55431 952-888-9616	Hours of Operation: 9:00am-4:00pm Tues, Wed, Fri 9:00am-6:30pm Mon, Thurs	Primarily rental assistance or rent deposit assistance. Limited mortgage, utility, application fees, or transportation assistance are provided. VEAP also offers a food shelf, Birthday Bags, Summer Youth Meals, Back to School and Holiday Toy programs.
Prevention for Single Adults and Families-- Corcoran, Dayton, Hanover, Hassan, Maple Grove, Osseo, Rogers and West Champlin (via contract with Northwest Hennepin Human Services Council)	CROSS (Christians Reaching Out in Social Service) 12915 Weinand Circle, P.O. Box 574, Rogers, MN 55374 763-425-1050	Hours of Operation: Monday and Friday 9:00 a.m. to 4:00 p.m. Wednesday 9:00 a.m. to 7:00 p.m. Closed between 11:30 a.m. - 12:30 p.m	Primarily rental assistance or rent deposit assistance. Limited mortgage, utility, application fees, or transportation assistance are provided. CROSS also offers a food shelf, clothes closet, household items, holiday and special event gifts.
Prevention for Single Adults and Families-- Deephaven, Excelsior, Greenwood, Hopkins, Minnetonka, Shorewood and Woodland (via contract with Northwest Hennepin Human Services Council)	ICA (Intercongregation Communities Association) 3909 Williston Road, Minnetonka, MN 55345 952-938-0729	Hours of Operation: Mon – Fri 9AM – 4PM	Primarily rental assistance or rent deposit assistance. Limited mortgage, utility, application fees, or transportation assistance are provided. ICA also offers a food shelf.

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Prevention for Single Adults and Families-- Plymouth, Long Lake, Hamel, Medina, Wayzata, West Medicine Lake, Minnetonka Beach and Orono (via contract with Northwest Hennepin Human Services Council)	IOCP (Interfaith Outreach and Community Partners) 110 Grand Avenue South Wayzata, MN 55391 952-473-2436	Hours of Operation: Mon & Wed 9AM – 6PM Tue, Thu, Fri 9AM – 5PM	Primarily rental assistance or rent deposit assistance. Limited mortgage, utility, application fees, or transportation assistance are provided. IOCP also offers a food shelf, employment assistance, and parenting, budgeting, and life management education.
Prevention for Single Adults and Families-- Crystal, New Hope, Robbinsdale, Golden Valley and Plymouth (East of I-494) (via contract with Northwest Hennepin Human Services Council)	PRISM (People Responding In Social Ministry) 730 Florida Ave. S., Golden Valley, MN 55426 763-529-1350	Hours of Operation: Mon. 8:45 am - 11:45am 12:45 pm - 7:00 pm Tues. 8:45 am - 11:45am 12:45 pm - 3:45 pm Wed. 8:45 am - 11:45am 12:45 pm - 3:45 pm Thu. 8:45 am - 11:45am 12:45 pm - 3:45 pm Fri. 8:45 am - 10:45am 11:45 am - 12:45 pm	Primarily rental assistance or rent deposit assistance. Limited mortgage, utility, application fees, or transportation assistance are provided. PRISM also offers a food shelf, clothing and household goods, school supplies, holiday and birthday gifts, employment and budgeting counseling, home maintenance, and automotive repair and technical assistance.
Prevention for Single Adults and Families-- St. Louis Park (via contract with Northwest Hennepin Human Services Council)	STEP (St. Louis Park Emergency Program) 6812 West Lake Street St. Louis Park, MN 55426 952-925-4899	Hours of Operation: Mondays–8am to 4pm Tuesdays–Noon to 8pm Wednesdays–8am to 4pm Thursdays–8am to 4pm Fridays–8am to Noon	Primarily rental assistance or rent deposit assistance. Limited mortgage, utility, application fees, or transportation assistance are provided. STEP also offers a food shelf, clothing closet, and crisis support.
Prevention for Single Adults and Families-- Greenfield, Independence, Loretto, Maple Plain, Minnetonka Beach, Minnetrista, Mound, Rockford, St Bonifacius, Spring Park, Tonka Bay and West Orono (via contract with Northwest Hennepin Human Services Council)	WeCan (Western Communities Action Network) 5213 Shoreline Drive Mound, MN 55364 952-472-0742	Hours of Operation: Monday 9:00 to 4:30 Tuesday 9:00 to 6:30 Closed Wednesday Thursday 9:00 to 4:30 Closed Friday	Primarily rental assistance or rent deposit assistance. Limited mortgage, utility, application fees, or transportation assistance are provided. WeCan also offers a “Birthday Shelf” and a school supply program.

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Prevention for Single Adults and Families-- south Minneapolis is boundary for adults without children (must be a resident of Minneapolis for family prevention assistance.)	St. Stephen's Human Services; 2211 Clinton Ave So; Minneapolis, MN 55404 612-870-2298	Hours of Operation: M-F 9AM-4PM [will provide services on Saturdays or after-hours if no other options are available. Caller voicemail is enable 24/7 while current month's funding lasts]	Primarily rental assistance or rent deposit assistance. Limited mortgage, utility, application fees, or transportation assistance are provided. St. Stephen's also offers a free store, and a family and employment program. They also have a shelter and do street outreach.
Prevention for Single Adults-- north Minneapolis (for prevention assistance for adults without children)	Elim Transitional Housing; 3989 Central Ave NE; Minneapolis, MN 55421 763-788-1546	Hours of Operation: Adult Prevention Service Clients call in on the 1 st business day of the month and leave a message stating their situation and need for assistance. The Single Prevention Coordinator at Elim then calls clients to do a phone screening to determine their eligibility. If the client is eligible, they are scheduled and come in for an intake at the main office (3989 Central Avenue NE, Suite 565, Minneapolis, MN 55421). Clients are referred from other community agencies, Hennepin County, 211, etc.	Primarily rental assistance or rent deposit assistance. Limited mortgage, utility, application fees, or transportation assistance are provided.
Legal Prevention for Families-- Minneapolis	Legal Aid Minneapolis; 430 1 st Avenue N Minneapolis, MN 612-332-1441	Hours of Operation: Housing Court Project (walk-in legal advice on 3 rd floor of Hennepin County Government Center) M-F 8:30AM-12:00PM; Intake via phone call or walk-in at downtown Minneapolis office: M-F 8:30AM-4:30PM [Also meet clients at outreach opportunities like Project Homeless Connect]	Legal prevention services. Can make referrals to cash prevention assistance providers.
Legal Prevention for Families-- Hennepin County suburbs	HOME Line 3455 Bloomington Ave, Minneapolis, MN 55407 612-728-5767	Hours of Operation: M-TH 9AM-6PM; FRI 9AM-3PM [Families can email a hotline attorney and will receive a reply within 1 business day]	Legal prevention services. Can make referrals to cash prevention assistance providers.
Reunification for unaccompanied youth	Point NW/YMCA (No street address—all services are provided in the community)	Hours of Operation: M-F 8AM-5PM [Messages left on Resource & Information	Reunification for unaccompanied youth.

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	763-493-3052	Line are checked between 8AM-8PM seven-days-a-week]	
Reunification for unaccompanied youth	Teens Alone 952-988-8336	Hours of Operation: M-F 8AM-8PM [All calls returned within 24 hours—Friday calls returned on Monday] Walk-in assistance is available 4PM-6PM Tuesdays and Thursdays	Reunification for unaccompanied youth. Teens Alone also provide counseling and crisis services.
Prevention for unaccompanied youth	YouthLink 612-252-1200	Hours of Operation: 3PM-8PM M-F [Clients can be screened for eligibility over telephone to prevent an unneeded trip to the site]	Reunification for unaccompanied youth. Primarily rental assistance or rent deposit assistance. Limited mortgage, utility, application fees, or transportation assistance. Also performs Rapid Exit screening for youth. They also offer a drop in center and employment and education assistance.
Rapid Exit for unaccompanied youth	Freeport West 2200 Park Avenue South Minneapolis, MN 55404 612-874-1936	Hours of Operation: 11AM-7PM M-TH; Fridays are appointments only	Rapid Exit assistance for unaccompanied youth. Freeport West also has a drop-in center.
Rapid Exit for Single Adults--	Catholic Charities 612-204-8316	Hours of Operation: M-F 8AM-4:30PM at Opportunity Center (can call to set up appointment); [Access available from 5pm-8pm Wednesdays at Secure Waiting]	Rapid Exit for single adults. Can provided some rent deposit assistance and limited rent payment assistance.
Rapid Exit for Single Adults--	Simpson Housing 612-874-8683	Hours of Operation: M-F 9AM-5PM [Days will sometimes run until 7PM when Rapid Exit staff do outreach into shelters]	Rapid Exit for single adults. Can provided some rent deposit assistance and limited rent payment assistance.
Prevention and Rehousing for families and single adults--	Minnesota Indian Women's Resource Center 612-728-2000	Hours of Operation: 8AM - 4:30 PM, M-Th; 8AM – 4PM Fri.	Primarily rental assistance or rent deposit assistance. Limited mortgage, utility, application fees, or transportation assistance are provided. Rapid Exit for single adults. Can provided some rent deposit assistance and limited rent payment assistance.
Transitional Housing for Families--	Lutheran Social Services These services are accessed via referral	Hours of Operation: M-F 8:30AM-5:00PM [Emergency cell phone number available for current families; security is	Transitional housing services.

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	through the People Serving People and St. Anne's Place shelters	available 24-hours-a-day] Transitional Housing staff members located at Center for Changing Lives (CFCL) provide service in home and office	
Rapid Exit for Families--	Community Action Partnership of Suburban Hennepin County 8800 Highway 7, #401, St. Louis Park, MN 55426 These services are accessed via referral through the People Serving People and St. Anne's Place shelters	Hours of Operation: 8:30AM-5PM. Some after hours, weekend and holiday coverage is available.	Provides Rapid Exit services for families.
Rapid Exit for Families--	Elim Transitional Housing; 3989 Central Ave NE; Minneapolis, MN 55421 These services are accessed via referral through the People Serving People and St. Anne's Place shelters	Hours of Operation: Referrals are taken from the FHPAP REC Screener. FHPAP Rapid Exit services are provided at a variety of locations including a shelter setting, in the home, or in the community. Rapid Exit Advocates work primarily Mon.- Fri. from 8:00-4:00. Some after hours, weekend and holiday coverage is available.	Provides Rapid Exit services for families.
Rapid Exit for Families--	St. Stephen's Human Services; 2211 Clinton Ave So; Minneapolis, MN 55404 These services are accessed via referral through the People Serving People and St. Anne's Place shelters	Hours of Operation: 8:30AM-5PM. Some after hours, weekend and holiday coverage is available.	Provides Rapid Exit services for families.